



Alex – Lake Zurich

Spa Therapist (On Call)

Campbell Gray Hotels is currently developing a very special boutique hotel on the shores of Lake Zurich ALEX, a 44-room property is due to open in Q3 2018 and will include an exceptional lakeside restaurant.

The Spa Therapist will possess an excellent sense of guest service, style and an understanding of the expectations of the guests at ALEX as well as the knowledge of Zurich and Switzerland. Reporting to the Rooms Division Manager, he or she will be a steward of the Company philosophy and is ultimately charged with performing body treatments according to established protocols and ensuring all guests experience pure peace and relaxation. The Spa Therapist will accurately assess the guest needs and requests, then adding personal recommendations to achieve maximum customer satisfaction while complying with all Campbell Gray Hotels policies. The Spa Therapist will provide various treatments, always ensuring the most exquisite service standards at all times, while also embracing a sense of fun and passion within the team.

Campbell Gray Hotels Ltd is an equal opportunity employer committed to hiring a diverse workforce and sustaining a truly inclusive culture based on integrity and accountability.

Requirements:

- Solid knowledge and proven prior experience of various treatment protocols;
- Possess qualification and massage license from a recognized entity;
- Must be able to work on call, with a degree of flexibility, including morning and afternoon, weekends, and holidays;
- Excellent interpersonal and communication skills, both in person and by telephone.
- Must be fluent in English and German;
- Ability to work cohesively with co-workers both within and outside of your department;

Proven prior experience (at least 3 years) in a similar position required as well as excellent written and spoken English and German. Interested and qualified candidates should send a detailed and updated copy of their Curriculum Vitae to oliviergerber@alexlakezurich.com