

JOB BRIEF – GENERAL MANAGER

Le Gray in Beirut, the home of understated luxury and a landmark in Beirut, is Campbell Gray Hotels' flagship property and a market leader in guest-centred service delivery.

We are seeking to recruit the General Manager for Le Gray, inspiring the company culture and philosophy while driving market-leading guest experiences and financial performance.

The General Manager will possess an excellent sense of luxury service and an understanding of the expectations of the trendsetting guests at Le Gray as well as the knowledge of Beirut and Lebanon. He or she will be a steward of the company philosophy and is ultimately charged with positioning the hotel and upholding its reputation as a global design and contemporary luxury powerhouse. The candidate will be an exceptional communicator and relationship-builder, who can inspire and engage all stakeholders, managing with unwavering integrity at all times.

Requirements

As the team leader of the Le Gray management team, the General Manager needs to be a proactive, personally involved leader with excellent organizational, influencing and communication skills, capable of engaging management to deliver exceptional service within hotel, as well as:

- A quality operator, who enjoys customer interactions and has previously worked in 5 star luxury properties, with experience in Lebanon and the Middle East;
- Accountable for meeting and exceeding expectations from guests, staff, media and investors;
- Ensuring that there is a balance between financial performances and maintaining exceptional standards;
- Understand the economic, social, political and cultural forces impacting the market and how they affect the business.
- Demonstrate success and leadership in hotel operations with an unwavering commitment towards customer satisfaction, employee satisfaction, revenue and profit;
- Bachelor's Degree in Hotel and Restaurant management or Business Administration preferred.
- Proficiency in written and spoken English as well as French and/or Arabic is recommended;
- Ability to adjust to different cultural requirements and foster diversity;

- Analytical and negotiation skills required;
- Ability to lead strategic process discussions and possess a problem-solving approach.

Interested parties, who meet the above requirements are invited to apply, sending an updated CV addressing this to Daniel Falzon, Human Resources Director at Campbell Gray Hotels on dfalzon@campbellgrayhotels.com