

Deputy General Manager

A new position perfect for you if you **delight in hosting** and **leading** teams from the front to deliver **excellent customer service** showcasing what is truly special about **Islay** and helping unlock The Machrie's full potential.

With panoramic views across the golf links to the idyllic 7 miles of silver sands at Laggan beach the hotel opened late 2018 was recognised as **Scottish Hotel of the Year 2020** and our historic golf links today is ranked in the **top 20 courses in Scotland** and we are ranked 80 in the **top golf resorts in the world**. But we are not finished yet, there is still much more we want to do for the enjoyment of our guests.

Our guests come from both the island and far and wide, attracted by the beauty and challenge of our renowned links course, the wonderful wildlife, unforgettable whisky indulgencies (after all there are 9 Whisky distilleries on Islay) or indeed just to relax, take in the fresh air and great views and delight in some fantastic food.



The Machrie has a range of 47 bedrooms, some dog friendly including our two-storey suite and 4 self-contained lodges. **Open all year round** the hotel has a main season from April to end of October and during non-covid times Islay and The Machrie golf links attract visitors and groups from all over the world as well as regular visitors who come year after year.

Our iconic Restaurant 18 and Stag Lounge both have panoramic views out west across the golf links and are a real hub of activity right from breakfast, through morning coffees, lunch, refreshments for our thirsty golfers, afternoon teas and evening dinner watching the spectacular sun sets over Laggan Bay. The hotel can also cater for small private dinners and weddings, our courtyard is great for summer barbecues and the Snug for private whisky tastings. There is also a small screening room (cinema) for 35 people and Spa with a small gym, sauna and two treatment rooms.

The Machrie is a key part of the community here on Islay and so will you be. Getting to know the Islay golf club members, the local distilleries, business community and regular locals and visitors to the hotel.

The successful candidate will have a strong all round operational background with solid experience in either Front Office or Food & Beverage within the luxury resort/golf environment and a passion for excellence. They will have a proven track record of people development and leading a team from the front. The ability to play golf is not essential but would be an advantage.

This is an ideal position for an existing Deputy General Manager/Operations Manager looking to gain further experience of a unique marketplace on their career path to General Manager or a strong Departmental Manager who is ready to move into their first Deputy General Manager position.

We know island life is not for everyone, but if you don't need the bright lights to be entertained, and instead can equally enjoy a simpler life appreciating nature's glorious gifts working in a strong team with a 'can do attitude', then please send a copy of **CV with a cover note** to Alison Muir, Head of Human Resources at **careers@themachrie.com**

We offer management accommodation, a commensurate salary and management bonus scheme and the opportunity to improve your game with use of our driving range, and access to as much golf as you like. We believe in rewarding team members for their dedication and hard work and are an accredited Real Living Wage Employer.

The Islay Ferry has a direct Citylink bus connection to and from Glasgow and there are two 30-minute daily flights to Glasgow airport although it would be beneficial if you have a driving license/car.

The Machrie Hotel & Golf Links is managed by Campbell Gray Hotels®, a hotel management company focused on creating, designing, and operating a collection of highly individual hotels around the world. Its goal has always been to achieve the very highest standards and to be the market leader in its destinations.

